DEPARTMENT OF SOCIAL AND HEALTH SERVICES MEDICAL ASSISTANCE ADMINISTRATION Olympia, Washington

To: All Providers Memorandum No. 02-68 MAA

Managed Care Plans Regional Administrators CSO Administrators

For further information, call:

Issued: August 1, 2002

From: Douglas Porter, Assistant Secretary 1-866-545-0544

Medical Assistance Administration

Subject: Mandatory Re-enrollment for All MAA Providers

The Medical Assistance Administration (MAA) has revised its Core Provider Agreement. All providers <u>must</u> re-enroll with MAA by completing and submitting a revised Core Provider Agreement.

The attached Core Provider Agreement must be completed and returned to Provider Enrollment **no later than November 30, 2002**. If MAA does not receive the agreement back by November 30, 2002, your existing provider number will be terminated effective January 1, 2003. The effective date of the new agreement will be January 1, 2003.

In most cases, providers will retain the same provider number that they have been assigned by the Department of Social and Health Services (DSHS) and are currently using; however a new Core Provider Agreement is still required.

In addition, MAA will begin issuing DSHS identification numbers to individuals within the following provider types. These identification numbers will allow MAA to further improve tracking performing providers.

- ✓ Physical Therapy;
- ✓ Occupational Therapy;
- ✓ Speech and language Pathologist;
- ✓ Audiologist:
- ✓ Chiropractors;
- ✓ Psychologists;
- ✓ Midwives:
- ✓ Prosthetic/Orthotics; and
- ✓ Physician Assistants.

Note: Updated instructions on how to use these numbers will be sent out prior to January 2003.

The attached Core Provider Agreement includes:

- ✓ An enrollment form;
- ✓ Disclosure statements:
- ✓ A Federal debarment form; and
- ✓ Instructions on filling these forms out.

All attachments must be completed and returned no later than November 30, 2002 to:

Medical Assistance Administration Provider Enrollment Unit P.O. Box 45562 Olympia, WA 98504-5562

Original signatures are required. MAA will not accept faxed or electronic copies.

The Core Provider Agreement is available in a PDF version on the DSHS Forms and Records website at http://maa.dshs.wa.gov (Open the "Provider Relations Information" link) or call Provider Enrollment at 1-866-545-0544 for any questions.

Under no circumstances will the old Core Provider Agreement be retained after December 31, 2002.

CORE PROVIDER AGREEMENT

The Department of Social and Health Services (the department) administers medical assistance and medical care programs for eligible clients. The department provides medical assistance or medical care to certain eligible clients by enrolling eligible providers of medical services.

The department reimburses enrolled eligible providers for covered medical services, equipment, and supplies they provide to eligible clients. To be eligible for enrollment, a provider must:

- a. Complete the attached enrollment application;
- b. Be an eligible provider and meet the conditions contained in WAC 388-502-0010;
- c. Complete and sign a debarment form; and
- d. Meet all the applicable state and/or federal licensure requirements to assure the department of his/her qualifications to perform services under this Agreement. This includes maintaining professional licensure in good standing without any stipulation in the provider's license.

A provider will be considered a participating provider once the provider completes the above requirements and signs this Agreement, the department issues a provider number, and the provider bills and accepts payment from the department.

As a participating provider in the medical assistance and medical care programs, hereafter known as Provider, the Provider agrees to the following:

- 1. **Governing Law and Venue.** This Agreement shall be governed by the laws of the State of Washington. In the event of a lawsuit involving this Agreement, venue shall be proper only in Thurston County, Washington.
 - The medical assistance and medical care programs are authorized and governed by Title XIX of the Social Security Act, Title XXI of the Social Security Act, Chapter IV of Title 42 of the Code of Federal Regulations, Chapter 74.09 of the Revised Code of Washington, and Title 388 of the Washington Administrative Code. The Provider is subject to and shall comply with all federal and state laws, rules, and regulations and all program policy provisions, including department numbered memoranda, billing instructions, and other associated written department issuances in effect at the time the service is rendered, which are incorporated into this Agreement by this reference.
- 2. **License.** The Provider shall be licensed, certified, or registered as required by State and/or Federal law. The Provider will notify the Department within seven (7) days of learning of any adverse action initiated against the license, certification, or registration of the Provider or any of its officers, agents, or employees.
- 3. Billing and Payment. The Provider agrees:
 - a. To submit claims for services rendered to eligible clients, as identified by the department, in accordance with rules and billing instructions in effect at the time the service is rendered.
 - b. To accept as sole and complete remuneration the amount paid in accordance with the reimbursement rate for services covered under the program, except where payment by the client is authorized by applicable WAC. In no event shall the department be responsible, either directly or indirectly, to any subcontractor or any other party that may provide services.
 - c. To be held to all the terms of this Agreement even though a third party may be involved in billing claims to the department. It is a breach of this Agreement to discount client accounts (factor) to a third party biller or to pay a third party biller a percentage of the amount collected.
- 4. **Disclosure.** The Provider agrees to submit full and complete disclosure on the enrollment application the following:
 - a. Ownership and control information as required by 42 Code of Federal Regulations, parts 455.100 through 455.106;
 - b. Identity of any person who has ownership or control interest in the Provider, or is an agent or managing employee of the Provider who has been convicted of any felony and/or convicted of a criminal offense (felony or misdemeanor) relating to program crimes as required by 42 Code of Federal Regulations, part 455.106; and

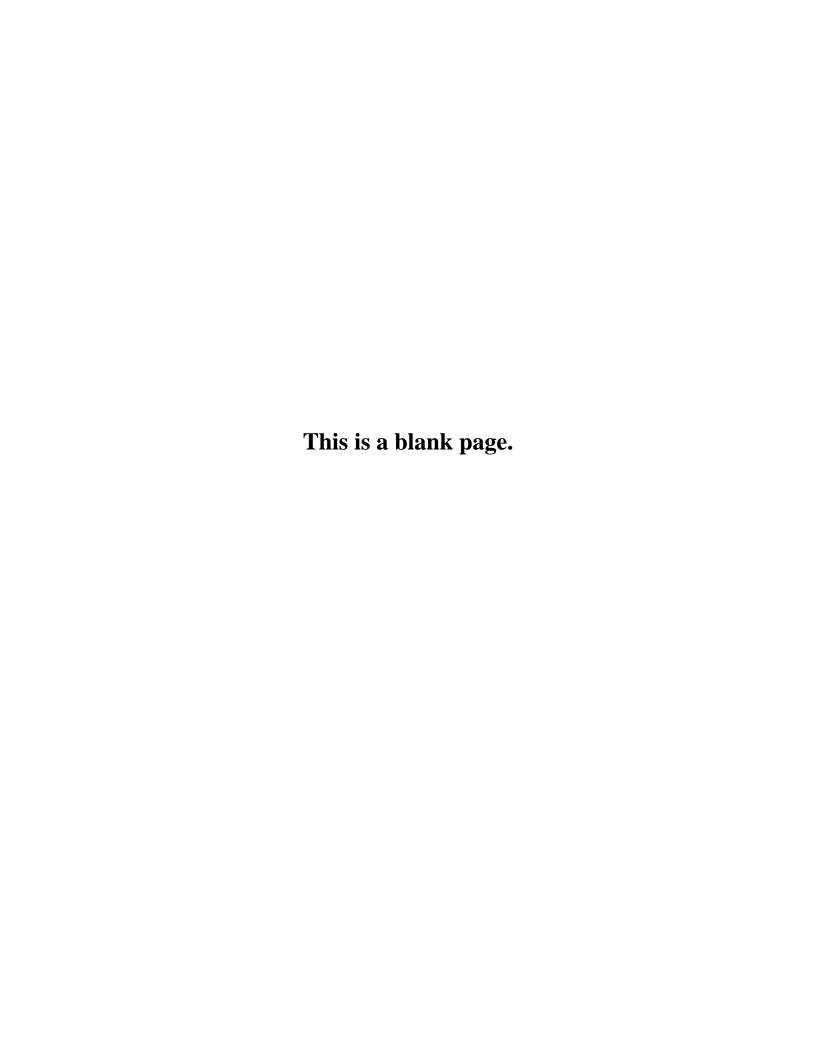
c. Any denial, termination, or lack of professional liability coverage, or any change in professional liability coverage, including restrictions, modifications, or discontinuing coverage.

At any time during the course of this Agreement, the Provider agrees to notify the department of any material and/or substantial changes in information contained on the enrollment application given to the department by the Provider. This notification must be made in writing within thirty (30) days of the event triggering the reporting obligation. Material and/or substantial changes include, but are not limited to changes in:

- a. Ownership;
- b. Licensure;
- c. Federal tax identification number;
- d. Additions, deletions, or replacements in group membership; and
- e. Any change in address or telephone number.
- 5. **Inspection; Maintenance of Records.** For six (6) years from the date of services, or longer if required specifically by law, the Provider shall:
 - a. Keep complete and accurate medical and fiscal records that fully justify and disclose the extent of the services or items furnished and claims submitted to the department.
 - b. The Provider shall make available upon request appropriate documentation, including client records, supporting material, and any information regarding payments claimed by the Provider, for review by the professional staff within the department or the Secretary of the U.S. Department of Health and Human Services. The Provider understands that failure to submit or failure to retain adequate documentation for services billed to the department may result in recovery of payments for medical services not adequately documented, and may result in the termination or suspension of the Provider from participation in the medical assistance and medical care programs.
- 6. **Audit or Investigation.** Audits or investigation may be conducted to determine compliance with the rules and regulations of the program. If an audit or investigation is initiated, the Provider shall retain all original records and **supportive** materials until the audit is completed and all issues are resolved even if the period of retention extends beyond the required 6-year period.
- 7. **Disputes.** Either party who has a dispute concerning this Agreement may request an administrative review hearing in accordance with applicable WAC.
- 8. **Termination.** The department shall deny, suspend, or terminate the Provider's enrollment for cause according to applicable WAC. Either the department or the Provider may terminate this agreement for convenience at any time upon 30 days written notification to the other. In the event that funding from state, federal, or other sources is withdrawn, reduced, or limited in any way, the department may terminate this Agreement. If this Agreement is terminated for any reason, the Department shall pay only for services authorized and provided through the date of termination.
- Advance Directives. Hospitals, nursing facilities, providers of home health care and personal care services, hospices and HMO's must comply with the advance directive requirements as required by 42 Code of Federal Regulations, parts 489, subpart I, and 417.436
- 10. **Provider Not Employee Or Agent.** The Provider or its directors, officers, partners, employees and agents are not employees or agents of the department.
- 11. **Assignment.** The Provider may not assign this Agreement, or any rights or obligations contained in this Agreement, to a third party without the written consent of the department.
- 12. **Confidentiality.** The Provider may use Personal Information and other information gained by reason of this Agreement only for the purpose of this Agreement. The Provider shall not disclose, transfer, or sell any such information to any party, except as provided by law.
- 13. **Indemnification and Hold Harmless**. The Provider shall be responsible for and shall indemnify and hold the department harmless from all liability resulting from the acts or omissions of the Provider or any subcontractor.

- 14. **Severability.** The provisions of the Agreement are serverable. If any provision of the Agreement is held invalid by any court, that invalidity shall not affect the other provisions of this Agreement and the invalid provision shall be considered modified to conform to existing law.
- 15. **Certification.** This is to certify that the information provided in support of this Agreement is true and accurate and I completely understand that any falsification or concealment of a material fact may be prosecuted under Federal and State Laws. Willful misstatement of any material fact in the enrollment application may result in criminal prosecution. I acknowledge that this is being signed under the penalties of perjury and understand that the department is relying on the accuracy of the information I have presented. I agree to abide by the terms of this Agreement, including all applicable federal and state statutes, rules, and policies.

SIGNATURE OF PROVIDER OR OWNER/MANAGER	TITLE	DATE
If provider is a legal entity other than a person, the part warrants that he/she has legal authority to bind Pro		alf of the Provider
FULL NAME (PRINTED)	PROVIDER SPECIALTY	



INSTRUCTIONS FOR FILLING OUT ENROLLMENT APPLICATION

NOTE: IN THE "CURRENT PROVIDER NUMBER" BLOCK, FOUND AT THE UPPER RIGHT CORNER OF THE ENROLLMENT APPLICATION, PLEASE PUT THE PROVIDER NUMBER THAT IS FOUND ON THE ADDRESS LABEL OF THIS NUMBERED MEMORANDUM.

SECTION I - TO BE COMPLETED BY ALL PROVIDERS:

Name of owner Legal owner(s) of business.

Effective Date List the date, which you would like your provider number to be effective.

In the case of a change of IRS number only, these will not be made

retroactive.

Business name List name that you will be doing business under. This is the name that all

payments will be made to.

Business phone List the phone number where normal business practices take place. Do

not list phone number of billing agents.

Business Fax List any additional phone number that is used as a fax line.

Physical Business Address

List the address where the business is physically located.

Mailing Address List the mailing address where you want to have correspondence and

checks sent to if other than the physical address.

Type of practice List the type of service that you provide. For example, medical,

ambulance, dental etc.

Specialty List your specialty within your practice.

NCPDP number Pharmacies only. List the NCPDP (National Council for Prescription

Drug Programs) number for your pharmacy. This was formerly your

NABP number.

IRS number List the IRS number under which this provider number will be paid. This

is also referred to as your Taxpayer Identification Number (TIN).

Professional

license no. For providers that are professionally licensed to perform services, this is

the license number on your license. A copy of the license, showing the issue and expiration date, for each licensed professional, must

accompany the enrollment application.

State The state in which you are licensed to perform services.

Medicare provider

numberList the provider number under which you bill Medicare. **NPI**Possible HIPAA requirement. Not required at this time.

Social Security

number This is the SSN that payment will be made under if there is not an IRS

number listed.

Signature of

Authorized Agent For individual practitioners, this must be the signature of the individual

practitioner. In the case of a group setting, this is the signature of the

clinic manager or an owner.

SECTION II - To be completed by ALL providers practicing under this agreement. In the case of an individual practice, this must still be completed for the individual in addition to Section I. All providers in groups must fill out Section II. Additional spaces are provided on Page 4 of the Enrollment Application.

Name: This is the name of the individual practicing under this number.

Professional Lic. No. For providers that are professionally licensed to perform services, this is

the license number on your license. A copy of the license, showing the issue and expiration date, for each licensed professional, must

accompany the enrollment application.

State: This is the state that issued your professional license.

Medicare Prov. No. This is the individual provider number which you bill Medicare under as

a performing provider.

NPI Possible HIPAA requirement. Not required at this time.

Type of Practice List the type of service that you provide. For example, medical,

ambulance, dental etc.

Specialty List your specialty within your practice.

Subspecialty List your subspecialty within your practice if you have one.

Social Security

number List your social security number.DEA (narcotic) No. List your DEA number if you have one.

Medicaid Provider

No. If you already have a Medicaid provider number, please list it here.

Gender Please indicate your gender.

Date of Birth Please indicate date of birth.

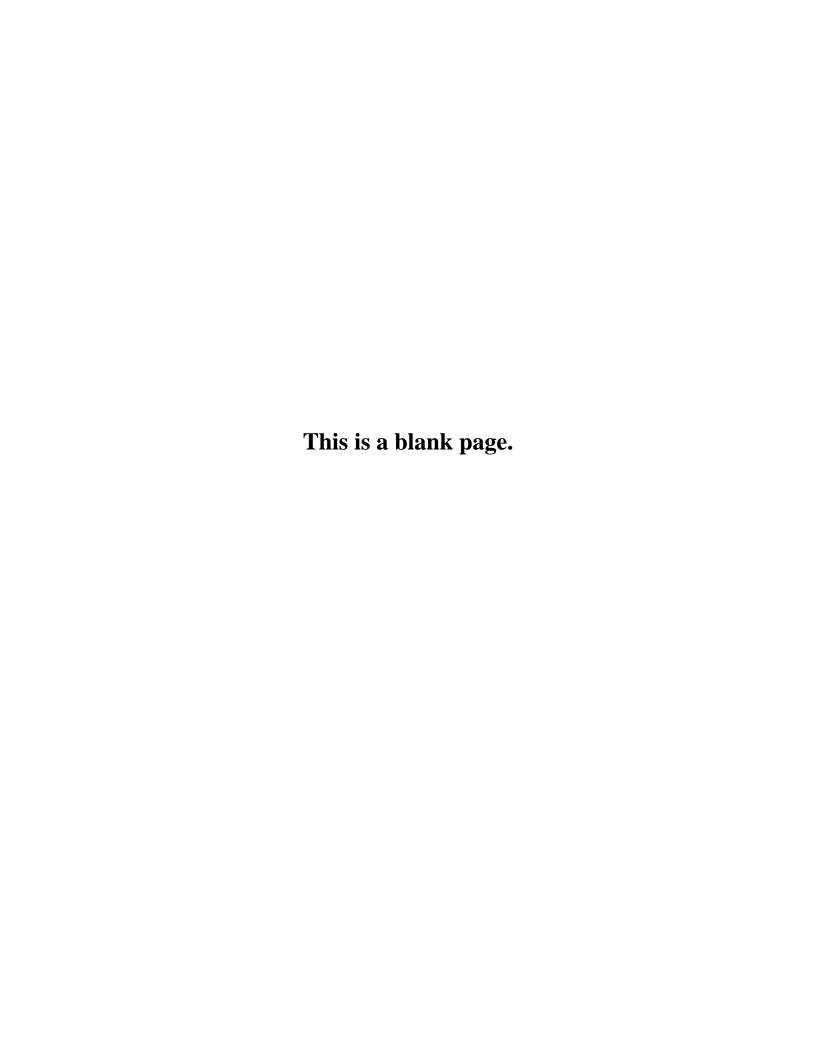
Signature This must be the signature of the individual practitioner in section II.

SECTION III – To be completed by ALL providers.

- 1. Has any provider of service included on this agreement ever been convicted of a felony? If you answer "yes" please include the date of the conviction, the charges and the final disposition of those charges.
- 2. Has any provider of service included on this agreement ever been denied malpractice insurance? If you answer "yes" please include the date of denial and the date your insurance was reinstated.
- 3. Does any provider of service included on this agreement had any restrictions placed upon his/her license? If you answer "yes", please include the dates and specifics of the restrictions.

OWNERSHIP DISCLOSURE -

- 1. You must disclose the name and address of every person with an ownership or control interest in the disclosing entity (Section I of Enrollment Application) or in any subcontractor in which the disclosing entity has a direct or indirect ownership of 5 percent of more.
- 2. You must also disclose if any of the owners listed in #1 are related to one another. If so, please list the owner's names and their relationship to one another.
- 3. You must also disclose if any of the owners listed in #1 also have ownership or controlling interest in other entities. If so, please list which persons and the name(s) and addresses of the other entities.





ENROLLMENT APPLICATION

CURRENT PROVIDER NUMBER

PROVIDER MUST NOTIFY THE DEPARTMENT WITHIN SEVEN (7) DAYS OF LEARNING OF ANY ADVERSE ACTION OR WITHIN THIRTY (30) DAYS OF ANY STATUS CHANGES TO INFORMATION PROVIDED IN THIS AGREEMENT. A CHANGE IN OWNERSHIP CANCELS THIS AGREEMENT AND A NEW AGREEMENT AND PROVIDER NUMBER MUST BE REQUESTED.

PROVIDERS PRACTICING UNDER AN INDIVIDUAL PROVIDER NUMBER: The agreement must be signed by the individual practitioner. Section I and II must be completed.

PROVIDERS PRACTICING UNDER A GROUP PROVIDER NUMBER: The agreement must be signed by the Clinic Manager. Section I must be completed for the Clinic Facility; Section II must be completed for each provider practicing under the group number. Additional spaces for Section II are printed on Page 4 of this application.

PHARMACIES: The agreement must be signed by the Owner or Manager of the pharmacy. Section II must be completed for each pharmacist practicing under the pharmacy provider number.

HOSPITALS: The agreement is to be signed by the Hospital Administrator. Section I is to be completed by the facility.

SUPPLY, AMBULANCE, OPTICAL OR TRANSPORTATION COMPANIES: The agreement must be signed by the Owner or Manager of the company. Section I is to be completed for the company.

NAME OF OWNER								EFFECTI	VE DATE
DUQUEGO NAME						BUSINESS FAX			
BUSINESS NAME						BUSINESS TELEPHONE			SS FAX
PHYSICAL BUSINESS ADDRESS			MA	ILING ADDR	RESS				
TYPE OF PRACTICE			SPECIALT	Y		ı	ICPDP NUMBER	IRS NUMBE	ER .
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SIGNATURE OF AUTHORIZED AGENT				SIG	SIGNATURE OF AUTHORIZED AGENT				
•	ee Page 4 if additional space is needed. PROFESSIONAL LICENSE NO.		^ d			OVIDER NAME	MONIBLIX		
NAME					STATE		E PROVIDER NUM		NPI
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TYPE OF PRACTICE SOCIAL SECURITY NUMBI GENDER (Check one) Male Female NAME		PR	OFESSIONA SPECIALT DEA (NAR	AL LICENSE NO. Y COTIC) NUMBER SIGNATURE AL LICENSE NO.	STATE	MEDICAR	E PROVIDER NUMI SUBSPECIALTY MEDICAID PROVI	BER DER NUMBER	3
TYPE OF PRACTICE SOCIAL SECURITY NUMBI GENDER (Check one) Male Female NAME TYPE OF PRACTICE	DATE OF BIR	PR	OFESSIONA DEA (NAR OFESSIONA SPECIALT	AL LICENSE NO. Y COTIC) NUMBER SIGNATURE AL LICENSE NO.	STATE	MEDICAR	E PROVIDER NUMI SUBSPECIALTY MEDICAID PROVI E PROVIDER NUMI	BER DER NUMBER	R NPI
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III. TO BE COMPLETED BY <u>ALL</u> PROVIDERS		
	YES	NO
1. Has any provider of service included on this agreement ever been convicted of a felony?		
If yes, please explain, include dates, charges and final disposition of charges.		
in you, please explain, inclase dates, charges and infair disposition of charges.		
	YES	NO
2. Has any provider of service included on this agreement ever been denied malpractice		
insurance?		
If yes, please explain, including date(s), of denial and reinstatement date(s).		
	YES	NO
2. Dono any provider of coming included on this agreement have any restrictions placed	TE3	
3. Does any provider of service included on this agreement have any restrictions placed upon his/her license?		
If yes, please explain, including date(s), of restriction period.		
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OWNERSHIP DISCLOSURE

Please list the name and address of each person with an ownership or control interest in the disclosing entity or in any subcontractor in which the disclosing entity has direct or indirect ownership of five (5) percent or more.

NAME	
ADDRESS	
NAME	
ADDRESS	
Are any of the persons listed above related to another as spouse, parent, child or sibling? If yes, please indicate which ones.	YES NO
Do any of the persons listed as having ownership, have ownership or controlling interest in other entities? If yes, please explain.	YES NO

TO BE COMPLETED	BY EACH PROV	IDER PRAG	CTICING UNDER T	HE ABO	VE PROV	IDER NAME/NUMBER		
NAME		PROFESSIO	NAL LICENSE NO.	STATE	MEDICAR	E PROVIDER NUMBER	NPI	
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☐ Male ☐ Female								
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GENDER (Check one) Male Female	DATE OF BIRTH	1	SIGNATURE					
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TYPE OF PRACTICE		SPECIA	LTY			SUBSPECIALTY		
SOCIAL SECURITY NUMBER		DEA (N/	DEA (NARCOTIC) NUMBER			MEDICAID PROVIDER NUMBER		
GENDER (Check one)	DATE OF BIRTH		SIGNATURE					
☐ Male ☐ Female								
NAME		PROFESSIO	NAL LICENSE NO.	STATE	MEDICAR	E PROVIDER NUMBER	NPI	
TYPE OF PRACTICE		SPECIA	LTY	_		SUBSPECIALTY		
SOCIAL SECURITY NUMBER DEA (NAF		RCOTIC) NUMBER			MEDICAID PROVIDER NUMBER			
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GENDER (Check one) Male Female	DATE OF BIRTH		SIGNATURE					

FREQUENTLY ASKED QUESTIONS ABOUT DEBARMENT

What is "Debarment, Suspension, Ineligibility, and Voluntary Exclusion"?

These terms refer to the status of a person or company that cannot contract with or receive grants from a federal agency.

In order to be debarred, suspended, ineligible, or voluntarily excluded, you must:

- Have had a contract or grant with a federal agency, and
- Have gone through some process where the federal agency notified or attempted to notify you that you could not contract with the federal agency.
- Generally, this process occurs where you, the contractor, are not qualified or are not adequately performing under a contract, or have violated a regulation or law pertaining to the contract.

Why am I required to sign this certification?

You are requesting a contract or grant with DSHS. Federal law (Executive Order 12549) requires DSHS to ensure that persons or companies that contract with DSHS are not prohibited from having federal contracts.

What is Executive Order 12549?

Executive Order 12549 refers to Federal Executive Order Number 12549. The executive order was signed by the President of the United States and directed federal agencies to ensure that federal agencies, and any state or other agency receiving federal funds were not contracting or awarding grants to persons, organizations, or companies who have been excluded from participating in federal contracts or grants.

What is the purpose of this certification?

The purpose of the certification is for you to tell DSHS in writing that you have not been prohibited by federal agencies from entering into a federal contract.

What does the word "proposal" mean when referred to in this certification?

Proposal means a solicited or unsolicited bid, application, request, invitation to consider or similar communication from you to DSHS.

What or who is a "lower tier participant"?

Lower tier participant means a person or organization that submits a proposal, enters into contracts with, or receives a grant from DSHS, OR any subcontractor of a contract with DSHS. If you hire subcontractors, you should require them to sign a certification and keep it with your subcontract.

What is a covered transaction when referred to in this certification?

Covered Transaction means a contract, oral or written agreement, grant, or any other arrangement where you contract with or receive money from DSHS. Covered Transaction does not include mandatory entitlements and individual benefits.

NAME	DOING BUSINESS AS (DBA)				
ADDRESS	WASHING	TON UNIFORM BUSINESS IDENTIFIER ((UBI)	FEDERAL EMPLOYER ID NUMBER		
This certification is submitted as part of a request any, is	to contra	act. The applicable Procurement	or Solicitation Number, if		

Instructions For Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

READ CAREFULLY BEFORE SIGNING THE CERTIFICATION. Federal regulations require contractors and bidders to sign and abide by the terms of this certification, without modification, in order to participate in certain transactions directly or indirectly involving federal funds.

- 1 By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, I shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.
- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transition may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the LIST of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion--Lower Tier Covered Transactions

- 1. The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- 2. Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

BIDDER OR CONTRACTOR SIGNATURE	DATE
PRINT NAME AND TITLE	